

LISTENING 1

Choose the correct letter A, B or C.

1. The customer's coach departs at
A 1.00 p.m. 1. _____
B 2.00 p.m.
C 3.00 p.m.
2. The customer wants
A a single ticket. 2. _____
B a return ticket.
C an open return ticket.
3. The customer is going to London
A to attend a family party. 3. _____
B to see his daughter.
C for a meeting.

Write no more than two words or a number for each answer.

- Name: Matthew (4) _____ 4. _____
Address: 34 (5) _____ 5. _____
Telephone: 01732(6) _____ 6. _____
Email: matt(7) _____@yahoo.co.uk 7. _____

Choose the correct letter A, B or C.

8. Apart from hand luggage, travelers
A must pay £10 for luggage. 8. _____
B can only take two additional suitcases.
C are allowed up to 40 kilos of luggage free of charge.
9. Travel insurance
A is included. 9. _____
B costs extra.
C is compulsory.
10. The customer decides to pay
A by debit card. 10. _____
B in cash.
C by cheque.

LISTENING 2

Which three changes have been made to the library over the summer? Choose three letters from the options below. The order is not important.

- A a new roof 11. _____
B new computers
C new shelf units 12. _____
D a self-service system
E meeting room decorated 13. _____
F new furniture for children

Which three events does the speaker say are taking place in September? You can write no more than three words for each answer.

14. _____
15. _____
16. _____

Choose the correct letter A, B or C.

17. The library needs a teacher for the Computer Club because

- A the current teacher is leaving.
B they are starting the additional group. 17. _____
C they want to start a higher level class.

18. Who does the library want older people to talk to about the past? 18. _____

- A teachers
B young children
C teenagers

In addition to books, which two services does the mobile library offer? Choose two letters from the options below. The order is not important.

- A computer lessons
B a reservation service 19. _____
C a reference section
D newspapers and magazines 20. _____
E community advice